



Power-To-GoSM

deposit
credit check
contract term
cancellation fee
Prepaid electricity

An easier way to pay for your electricity!

Direct Energy Power-To-GoSM

Pay for what you need, when you need it.

Direct Energy Power-To-GoSM is an exciting new way to pay for electricity. It is like filling your car with gas – when your tank is near empty, you refuel. Direct Energy Power-To-GoSM works the same way. When the amount of electricity you purchased runs low, you simply buy more. Plus, there's no deposit, no credit check, no contract term and no cancellation fee!

You must have the following to be eligible to enroll:

- A provisioned smart meter
- An email address or mobile phone to receive text messages

Direct Energy Power-To-GoSM is easy as 1-2-3!

1

Enroll and Fill Up

Make your first payment immediately after receiving Payment Number to activate your account.



2

Receive Account Updates

Receive daily account balance and energy usage updates.



3

Make Payments

Get reminders to add money to your account.



How to Manage Your Account

With Direct Energy Power-To-GoSM, you'll get notifications to alert you when you should make a payment. You have several easy and convenient payment options.

Pay online:

One time and automatic credit card payments can be made 24 hours a day at www.directenergy.com/powerwego/make-a-payment

Pay at an authorized pay station:

Cash accepted at authorized pay stations. To find your nearest authorized payment station visit: www.directenergy.com/powerwego/payment-locations

Pay by phone:

Credit card payments can be made 24 hours a day at **1-877-866-6601**

Frequently Asked Questions

I've enrolled – what happens next?

You will receive a text message or email with your Payment Number within 24 hours and you need to use that Payment Number to make your first payment immediately. If you do not make your first payment within 10 days, your pending enrollment will be closed and you will have to re-enroll.

How will I know when to make a payment?

Once you have enrolled, you will receive notifications of your electricity usage and account balance. You will always be sent a notification when your balance is low (about 3-7 days left of electricity). That's when you know to make a payment and recharge your account. We recommend you maintain a balance of about \$20.

What is a smart meter?

A provisioned smart meter (or "Advanced Meter") is installed by your local utility and is used for communicating energy usage via radio frequency. You must have a smart meter to be eligible for Direct Energy Power-To-GoSM.

How is pay-as-you-go different from a billed plan?

Unlike a billed plan, Direct Energy Power-To-GoSM doesn't make you wait for a bill every month to tell you how much electricity you've used and how much money you owe. You will know what your electricity usage is on a daily basis, so you can pay when you want.

What if I forget to check my electricity usage?

Direct Energy Power-To-GoSM should give you added security because you receive consistent information about your account balance and usage via email or text on a daily basis. You will always know how much electricity you are using, so you will have control over your electricity use. Every day you are notified of your usage and account balance. You can pay as much as you want, whenever you want. You just need to keep a positive account balance to keep your electricity flowing.