

March 12 statement from Blue Cross and Blue Shield of Texas:

Out of respect for our members' privacy, we do not comment on individual member situations. However, we understand how freestanding emergency room (FSER) charges for services can be costly and frustrating for patients. Our members and patients shouldn't have to worry about a surprise bill, particularly during an emergency.

House Bill 1941, enacted last year, allows the Texas Attorney General to hold freestanding emergency rooms (FSERs) accountable for price-gouging patients. It helps protect healthcare consumers from financially-devastating FSER charges when they seek help in an emergency.